**Mehdi Ali Khan Mohammed**

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**Sr. Business System Analyst**

**(309) 431-1809**

**PROFESSIONAL SUMMARY:**

* Over **10+ years of Health Care** and **Information Technology experience** with expertise in Business Analysis, Data Analysis and Software Testing.
* Working on **Healthcare Electronic Data Interchanges (EDI’s)**, **837**(I/P/D) – Claims, **835** – Remittance Advices, **834** – Managed Care Organization’s Enrollment Data, **270/271** – Eligibility Inquiry/Response and **276/277** – Claim Status Inquiry/Response.
* Expertise in reading ‘**Edit**’ logics used to adjudicate claims, duplicate checks and adjustments.
* Expertise knowledge on **HIPAA 4010 (Legacy), HIPAA 5010, ICD9(Legacy) & ICD10, MMIS and MITA** framework.
* Experience in **Agile** and **Waterfall** environment of application development mainly working on gathering business requirements, developing **System Design Document (SDD)** that provides detailed system architecture design including interfaces, file layouts, reference layouts, appendices, business users and business process.
* Experience in **Business Analysis** – gathering business requirements from product owners to derive functional, non-functional requirements, software requirements specifications, technical architecture, business workflows and document these in appropriate Business Analysis Artifacts (**BRD, FRD, SRS, RTM**).
* Experience in **Requirements Analysis** – conducted **Gap Analysis**, **Impact Analysis** (analysis on identified gaps), and **Feasibility Analysis** (solutions to identified gaps) to validate for **S.M.A.R.T requirements**. Analysis report with **Decision Matrix** was then provided to product owner for decision making.
* Experience in writing **Use Cases**, **User Stories** and build them into **Epics**. Actively participated in prioritizing **Sprint** Backlogs.
* Experience in creating BRD, FRS, RTM, S2T, **DQ S2T** (Data Quality), DED and process flow diagrams.
* Experience in building **User Interface (UI/GUI), UML diagrams** using **MS – Visio Pro**, to illustrate business processes, building data flows, application interfaces, **As-Is** and **To-Be** systems.
* Experience in **Data Analysis** – data mapping, validating file layouts (initial load layouts, weekly/monthly/quarterly incremental load records, reports) for multiple data attributes, written/modified/tested data conversion rules and built data extracts as required.
* Experience in using code managing tool – **IBM Clear Case** for analyzing business logics embedded in application code.
* Experience in **Teradata SQL** and performed **Data Analysis** by pulling data from **Enterprise Data Warehouse and DB2 tables.**
* Experience in **Microsoft SQL Server** – created and modified **stored procedures, staging tables, data migration** and **resolved data quality issues**.
* Experience in **Quality Assurance** of applications, performed **Manual System Testing (Unit, Integration, Regression and UAT)** using **HP Quality Center** and **HP ALM** tools.
* Experience in writing **Test Cases**, building **Test Scenarios**, extract and build Test Data.
* Expertise in Administration, designing, development and deployment of Data Warehousing and Business Intelligence application using **Tableau** and COGNOS.
* Experience with **Tableau**, Excel reports and other BI tools along with good Networking and SAP Concepts.
* Experience in Big data analysis and implementation of **Big data** project using Hadoop, HBase and Hive, HQL, Scoop.

**TOOLS EXPERTISE:**

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| --- | --- |
| **SDLC Methodologies** | Agile, Waterfall. |
| **Business Process Modeling** | MS Visio. |
| **Project Management** | MS Project, JIRA. |
| **Business Analysis** | JIRA, IBM Rational Rose, IBM Requisite Pro, IBM Clear Quest & Clear Case. |
| **Database Tools** | Teradata SQL, T-SQL, PL/SQL, BI Query, Tableau, MS Access. |
| **Testing** | HP Quality Center, HP ALM, Load Runner, Manual Testing. |
| **Tools** | SAP Business Objects, Cognos, Tableau, DevOps. |
| **Issue Tracking** | JIRA, Remedy, MS Team Foundation Server (TFS), As-One, Rally. |

**WORK EXPERIENCE:**

**Sr. Business System Analyst Mar 2023 - Present**

**Client: Blue Cross Blue Shield, Phoenix, AZ**

**Project Description:** Worked on OnBase database is a content service platform that organize, manages and optimizes your content, process and cases. Intelligently capture and process business data from various sources with automatic classification and verification for immediate use. Gain visibility into your content and processes in real time with interactive dashboards and audit trails of all content-related activities.

**Job Duties:**

* Experience in performing **Business Analysis** across hybrid software development life cycle (SDLC) methodologies – Waterfall and Agile.
* Working experience of **Gap Analysis** between As-Is and To-Be processes of software applications of data flows and business processes.
* Developing source to **target mapping** for Migration Project also performed data profiling.
* Involving in preparing **Source to Target Mappings** and coordinating UAT with business teams and reporting status periodically.
* Developing complex **SQL queries** for querying data against different databases for data verification process.
* Involving in Reconciliation and Recovery process for capturing the incremental changes in the source systems for updating in the **staging area and data warehouse** respectively.
* Developing Complex **SQL queries** to fetch the data from the Database as per the business requirement to analysis the gap or root cause and use the **SQL queries** for further processing.

**Sr. Business System Analyst Dec 2021 – Feb 2023**

**Client: Florida Blue, Jacksonville, FL**

**Project Description:** Florida Blue is the subsidiary of Blue Cross and own by Guide Well, formally Guide Well Mutual Holding Corporation, is a mutual insurance holding company primarily focused on health insurance in Florida. It was created in 2013 by a reorganization initiated by Florida Blue, a member company of the Blue Cross Blue Shield Association. Florida Blue focused on transforming health care. In total, Guide Well companies serve more than 45 million people in 45 states.

**Job Duties:**

* Experienced in working with **Native Mobile App** Project and other **UI/UX** projects.
* Leading the team and gathering the business requirements for **Native POR project** under SAFe agile and identifying the **scope of the project** and address the defects. Taking care of data flow from prod to test in depth **analyzing the data.**
* Involved in preparing **Source to Target Mappings** and coordinating UAT with business teams and reporting status periodically.
* Defined project requirements by identifying project milestones, phases, and elements, forming project team, establishing project budget and **sizing the project** based on the gathered information.
* Created the **user stories** and have expertise in **Rally** (Features, Story, Defects, and Task).
* Experienced of systems, subsystems, development methodologies, systems architecture, tools and processes that support the assigned business initiative or system.
* Understand a variety of architecture standards and ability to apply them in their design work and uploaded the **content** into **bloom reach** from approved content from the business.
* Experienced in conducting Technical **Feasibility Study**, Impact Analysis and Risk Analysis required for application development.
* Performed Data Analysis, Data Mapping, **Data Profiling** and Data validation across the systems.
* Implemented **Tableau Online** to enable cloud implementation of analytics developed on Tableau desktop, and to make dashboards available on the cloud platform being implemented by the client.
* Involved in the **Data Validation**, Data Conditioning & Interacting with other impacted teams.
* Involved in Unit Testing of DataStage Jobs, **integration testing** and system testing in pre-production environment.

**Technical Environment:** XML, Json, ClearCase, MS Office, MS-Visio, Java, Agile, Quality Center, MS Project, SQL server, SQL Assistant, Teradata, DB2, Mainframes, C#, Jira v7.13.5, Web Services.

**Sr. Business System Analyst May 2021 – Nov 2021**

**Client: WellMed Medical Management. San Antonio, TX**

**Project Description:** WellMed Medical Management is a network of doctors, specialists and professionals providing care for older adults with over of 18000 doctors’ offices in Texas and Florida.

**Job Duties:**

* Experienced in performing **Business Analysis** across hybrid software development life cycle (SDLC) methodologies used Waterfall
* Developed complex **SQL queries** for querying data against different databases for data verification process.
* Worked for **data governance** team to help and analysis the data to understand before going to cloud (MS Azure).
* Involved in Reconciliation and Recovery process for capturing the incremental changes in the source systems for updating in the **staging area and data warehouse** respectively.
* Developed Complex **SQL queries** to fetch the data from the Database as per the business requirement to analysis the gap or root cause and use the **SQL queries** for further processing.
* Experienced in conducting Technical **Feasibility Study**, **Impact Analysis** and Risk Analysis required for application development.
* Performing Data Analysis, Data Mapping, **Data Profiling** and Data validation across the systems.
* Leading the team and gathering the business requirements for the **project** and identifying the **scope of the project** and address the defects. Taking care of data flow from prod to test in depth **analyzing the data.**
* Worked/updated the **Erwin Data model** based on change request and created **DDL** for this data model as well **XML** file.
* Proficient in Business Requirement gathering, Business Process flow, **Business Process Modeling** (BPM), Process Redesign, **Business Process Reengineering.**
* Involved in Unit Testing of DataStage Jobs, **integration testing** and system testing in pre-production environment.

**Technical Environment:** XML, Json, ClearCase, MS Office, MS-Visio, MS Azure, Java, Agile, Quality Center, MS Project, SQL server, MySQL, SQL Assistant, Teradata (TOAD), DB2, CA Erwin data model.

**Sr. Business System Analyst Jun 2020 – Apr 2021**

**Client: Blue Cross Blue Shield Association (BCBSA), Chicago, IL**

**Project Description:** Blue Cross Blue Shield Association,is an independent association that provide the health insurance. The Blue Cross Blue Shield Federal Employee Program (FEP) is a nationwide program which provides health insurance to US federal government employee and retirees. FEP enrolls more than half of the federal workforce which makes it largest insurer of federal employees. FEP is developing an analytical application called a A2.0 (Analytics 2.0) on Datalake server, have two phases COTS and FIRE.

**Job Duties:**

* Experienced in performing **Business Analysis** across hybrid software development life cycle (SDLC) methodologies – Waterfall and Agile (**Kanban & Scrum** experienced).
* Worked in experience of **Gap Analysis** between As-Is and To-Be processes of software applications of data flows and business processes.
* Developed source to **target mapping** for Migration Project also performed data profiling.
* Developed complex **SQL queries** for querying data against different databases for data verification process.
* Involved in Reconciliation and Recovery process for capturing the incremental changes in the source systems for updating in the **staging area and data warehouse** respectively.
* Experienced in conducting Technical **Feasibility Study**, **Impact Analysis** and Risk Analysis required for application development.
* **Reverse engineering** and debugging to solve project issues throughout all phases of the implementation cycle and created the **re-engineering tables** for new system.
* Performed Data Analysis, Data Mapping, **Data Profiling** and Data validation across the systems.
* Leading the team and gathering the business requirements for **FIRE project** and identifying the **scope of the project** and address the defects. Taking care of data flow from prod to test in depth **analyzing the data.**
* Worked/updated the **Erwin Data model** based on change request and created **DDL** for this data model as well **XML** file.
* Created **SA design document**, approach document and **DED** (Data Exchange document) for the project. Process flow diagram in MS visio.
* Created FRS, RTM, S2T and **DQ S2T** (Data Quality).
* Proficient in Business Requirement gathering, Business Process flow, **Business Process Modeling** (BPM), Process Redesign, **Business Process Reengineering.**
* Experienced in writing **complex SQL** queries for extracting data from multiple tables. Tested several complex **ETL graphs**, for initial and daily data loads.
* Developed **ETL packages** with different data sources (SQL Server, Flat Files, Excel source files, XML files etc.) and created multiple stored procedures to load target tables with transformation rules as appropriate (Control flow transformations such as FTP, Loop Container, Execute Package, Data Reader Task, XML Task and **Data Flow Transformations** such as Lookup, Conditional Split, Derived Column, Audit, Merge, Merge Join and Sort) using SQL Server Integration Services (SSIS).
* Perform various data cleansing/cleaning using SSIS packages and **ETL**. Written manual SQL procedure for some of the **ETL and data** cleansing task in **ETL loads** to ODS.
* Involved in Unit Testing of DataStage Jobs, **integration testing** and system testing in pre-production environment.
* Hands-on experience in designing and building standardized **Business Intelligence reports,** Business Objects Crystal and Web Intelligence dashboards using **BI Query** and ad-hoc requests from **SAP-BI** users.

**Technical Environment:** XML, Json, ClearCase, MS Office, MS-Visio, Java, Agile, Quality Center, MS Project, SQL server, SQL Assistant, Teradata (TOAD), DB2, Mainframes, Jira v7.13.5, CA Erwin data model.

**Sr. Business System Analyst Sep 2019 – May 2020**

**Client: Blue Cross Blue Shield, Chicago, IL**

**Project Description:** Health Care Service Corporation **(HCSC)** is a subsidiary of Blue Cross Blue Shield of Illinois **(BCBSIL)**. HCSC is developing a GOLD membership project, it is a new application and getting the data from all old legacy system. To resolve this, obsolete business logics were removed and application was performance (including load test) and regression testing. We were getting the data from all sources (raw) to GOLD. During this process we were involved in data validation, data mapping, data profiling and new business requirement gathering.

**Job Duties:**

* Experienced in performing **Business Analysis** across hybrid software development life cycle (SDLC) methodologies – Waterfall and Agile (**Kanban & Scrum** experienced).
* In-depth working experience of **Gap Analysis** between As-Is and To-Be processes of software applications of data flows and business processes.
* Developed source to **target mapping** for Migration Project also performed data profiling.
* Developed complex **SQL queries** for querying data against different databases for data verification process.
* Involved in Reconciliation and Recovery process for capturing the incremental changes in the source systems for updating in the **staging area and data warehouse** respectively.
* Experienced in conducting Technical **Feasibility Study**, Impact Analysis and Risk Analysis required for application development.
* Experienced in Reverse Engineering on **RDBMS**, including **MS Access** and **Teradata** for data analysis
* Performed Data Analysis, Data Mapping, **Data Profiling** and Data validation across the systems.
* Involved in the **Data Validation**, Data Conditioning & Interacting with Acxiom project requirement.
* Leading the team and gathering the business requirements for **Acxiom project** and identifying the **scope of the project** and address the defects. Taking care of data flow from prod to test in depth **analyzing the data.**
* Performed various data cleansing/cleaning using SSIS packages and **ETL**. Written manual SQL procedure for some of the **ETL and data** cleansing task in **ETL loads** to ODS.
* Created the **user stories** and have expertise in **JIRA** (Epic, Story, Bug, and Task).
* Involved in Unit Testing of DataStage Jobs, **integration testing** and system testing in pre-production environment.

**Technical Environment:** XML, Json, ClearCase, MS Office, MS-Visio, Java, Agile, Quality Center, MS Project, SQL server, SQL Assistant, Teradata, DB2, Mainframes, C#, Jira v7.13.5, Web Services.

**Sr. Business Systems Analyst Jun 2017 – Aug 2019**

**Client: The State of Illinois – Department of Healthcare & Family Services (HFS), Springfield IL**

**Project Description:** **Illinois Medicaid Program Advanced Cloud Technology (IMPACT),** is a comprehensive replacement and enhancement project of Illinois’s Information Technology Infrastructure. This project is currently focusing on replacing Illinois’s over 35-year-old Medicaid Management Information Systems (MMIS) with web-based Advanced Cloud Technology which includes Provider Enrollment System, Pharmacy Benefits Management System, Integrated Eligibility System and Core MMIS Applications.

**Job Duties:**

* Determine operational objectives by analyzing business **functions and gathering data** from project stakeholders and evaluate scope of work, project planning and budgeting.
* Provide Subject Matter Expert services with **Medicaid** and **Medicare** business and associated software applications used to process claims, Eligibility & Enrolment System, Pharmacy Benefits Management System (PBMS), New Medicare Card Replacement
* Project, Enterprise Data Warehouse and other **MMIS** upgrade/replacement systems.
* Elicit and **analyze user** and system requirements include – functional, technical and nonfunctional requirements and maintain a **traceability matrix** of these system functionalities.
* Perform Requirements Engineering (including **Gap Analysis**, Feasibility Studies, and Impact Analysis) and write Detailed System Design Documents **(DSDD)** which is a blue print architecture of complete functional application.
* Write use cases, user stories, test scripts, test scenarios.
* Perform code review (**COBOL, .NET** programming language) to identify validity of business logics using **IBM Mainframes** and MS-Visual Studio.
* Perform database administration using **Teradata, SQL** Assistant tool including data extraction, generating data reports depending on requirement, create data cross walks using multiple data models, perform data conversions, validate application interface datafile layouts and **EDI** file layouts (270/271, 276/277, 837/835, 834/820).
* Execute User Acceptance Testing **(UAT)** to evaluate business requirements, technical specifications and user interface (UI).
* Build Concept of Operations for applications including Business Continuity &Contingency Plan and prepare technical documentation required for system certification by Federal Government Agency, Centers for **Medicare & Medicaid** Services.
* Build technical architecture using MS Visio for **legacy MMIS** and identify potential areas of development/automation.
* Implementing **User Interfaces (UI)** using HTML and CSS for web-based application.
* Analyzed and Documented User Experience (UX) requirements for the MS Dynamics Portal.
* Working on **Paper Claims (UB-04, CMS-1500) Automation Project** – conducted feasibility studies, risk analysis, data mapping, built architecture of AS-IS process.
* Executing on the automation of developer pipeline from source control to production deployment using **DevOps** best practices.
* Developed detailed vision and scope for project by gathering business requirements from federal government, Social Security Administration, business partners (**MCO’s & Providers)** and state’s departments (Human Services, Innovation & Technology, Child &Family Services).
* Wrote Functional Requirements **(FRD),** Business Requirements **(BRD)** and maintained traceability thru Requirements Traceability Matrix (**RTM).**
* Developed **Software Development Life Cycle** (SDLC) using Waterfall approach for making system changes, testing and deployment.
* Worked on developing and managing **project artifacts** – project charters, advance planning documents, budgeting, concept of operations, business continuity & contingency plans, Work Breakdown Structures, project schedule, resource planning, milestones, deliverables, change requests management, project reports using MS –Project and **JIRA** tools.

**Technical Environment:** Agile& Waterfall SDLC approach, COBOL, .NET, Java/J2EE, DB2, Teradata SQL, JIRA,3M Core Grouper (V 10.5.1.1.18), IBM Blue Zone Mainframes (V 6.2.2325), OpenText BI Query, Sandbox (v 1.2.0.4), As – One (version control proprietary tool).

**Business System Analyst Jun 2016 – May 2017**

**Client: Care 1st, Los Angeles, CA**

**Project Description:** The project scope was to identify obsolete business logics embedded in application codes. Adding new business logics and creating alternative workflow to existing codes over the time caused technical glitches, extended system down times and increased system failures frequency. To resolve this, obsolete business logics were removed and application was performance (including load test) and regression tested. Code reconciliation was performed as required to integrate same business logics used across multiple business scenarios.

**Job Duties:**

* Experienced in performing Business Analysis across hybrid **software development life cycle (SDLC)** methodologies – Waterfall and Agile (**Kanban & Scrum experienced**).
* In-depth working experience of Gap Analysis between **As-Is** and **To-Be** processes of software applications (data flows, business processes, reports, claims transactions –HIPAA 5010).
* Experience in **extracting and reading EDI’s** (270/271 – Batch Eligibility Transactions,837/835 – Medical/Professional/Dental Claims Submission with Remit Advices, 834/820– Managed Care Enrollment).
* Experience in creating project management and business analysis artifacts – Technical Requirements/Work Breakdown Structures (WBS), Business Requirements Documents (BRD), User Stories, Use cases, Functional Requirement Specifications, Requirements &Use Case/Test Case Traceability Matrices & Reports.
* Experienced in developing **Object Oriented Detailed Design** for technical system architecture including functional and business stakeholders, data flows, infrastructure(hardware) and applications (software).
* Experienced in conducting Technical Feasibility Study, Impact Analysis and **Risk Analysis** required for application development.
* Hands-on experience in designing and building standardized **Business Intelligence reports** and dashboards using BI Query and ad-hoc requests from SAP-BI users.

**Technical Environment:** Requisite Pro, Rational Rose, XML, ClearCase MS Office, MS-Visio, Java, TOAD, Agile, Quality Center, MS Project, SOA, SQL server, Ultra Edit, Mainframes, C#, Jira v6.2.3, Remedy, Scrum Works Pro, JBoss Web Services, Oxygen XML Editor, Spring 3.0, BizAgi Suite

**Business Analyst /Quality Analyst Sep 2015 – May 2016**

**Client: Cardinal Health, Columbus, OH**

**Job Duties:**

* Experienced in building **Data Mapping** artifacts between AS-IS and TO-BE data warehouses.
* Experienced in **controlling versions** of EDI 270/271, 276/277, 837/835, 834/820 depending on amendments made to proprietary data file layouts or adjudication business process.
* Worked on **Enrollment Broker System**, building and testing additional functionalities to existing system – mainly centralized to add/modify/cancel data related to enrollment brokers and their association with providers and state Medicaid agencies.
* Experienced in **writing Use Cases** and built **Use Case Activity & Sequence diagrams** and Logical views using MS Visioand Rational Rose for a clear understanding of the requirements by the development team.
* Performed Testing & Reporting on IND & SHOP: **EDI 834/820**/Audit/ Reconciliation work for Federal Centers for Medicare and Medicaid Services (CMS).
* Conducted **Functional Requirements reviews** and walkthroughs with project stakeholders.
* **Facilitated Test Planning Sessions** with Quality Assurance Team to **develop Test Plan, Test Cases and required Test Data**.
* Clarified QA team issues and **reviewed test plans and test scripts** developed by development team and QA team to make sure all requirements have been covered in scripts and tested properly.
* D**eveloped User Acceptance Testing (UAT) plan** to guide a select group of key end-users in testing the user interface (UI) and functionality of the application.
* Performed **System Unit testing, Regression testing** and UAT on Enrollment Broker System and ad-hoc testing as required in other subsystems.
* Logged, monitored, retested & managed complex data defects using **HP QC/ALM** and produced defect status reports including defect density, defect age etc.
* Experienced with functionalities of **HP Quality Center** to create test plans, document and track test requirements, test cases & generate reports as required.
* Working knowledge and implementation experience of **Quality Assurance**, Testing Principles, and Configuration and Change Management Disciplines.

**Data/Business Analyst Mar 2014 – Aug 2015**

**Client: National Heritage Academies, Grand Rapids, MI**

**Job Duties:**

* Document and analyze the required information and data. Understanding the technical designs as well as the **specifications to design** and deliver system solutions with the needs of stakeholders. Participate in requirement review and design meetings.
* Understand business process management and business requirements for translating them to **Functional, Technical** and Non-Functional requirements.
* Facilitate Joint Application Development **(JAD)** and Workshop/Brainstorming sessions to elicit business requirements and map it to functional specifications.
* Developed detailed **use-cases**, activity diagrams, sequence diagrams etc. for **Enterprise Data warehouse (EDW)** Upgrade & another project
* Develop Test Strategies, Test Plans and Test Cases based on the technical requirement document. Identify/**Develop Test Data** Sources.
* Perform **UAT testing**, UI testing Java, JavaScript, jQuery, AngularJS, JMeter and GitHub make sure the test results conform to requirement specification.
* **Created SSIS Packages** using SSIS Designer for exporting heterogeneous data from OLE DB Source (Oracle), DB2 and MS Excel to SQL Server 2008.
* Worked extensively on **DTS Package Designs** for import/export of raw data (flat, .CSV, XML, .DAT files) to MS SQL Server 2008.
* Developed **ETL packages** with different data sources (SQL Server, Flat Files, Excel source files, XML files etc) and created multiple stored procedures to load target tables with transformation rules as appropriate.
* Developing **stored procedures, triggers, views**, and adding/changing tables for data load and transformation, and data extraction.
* Developed custom reports, Ad-hoc Reports by using **SQL Server Reporting Services** (SSRS).
* Experienced with capabilities of Tableau functionalities such as Data extracts, Data Blending, Forecasting, Dashboard Actions and Table Calculations.
* Created **Reconciliation Data** Sources to check data consistency between ECC, BI and Tableau systems and prepared test documentation.

**Software Analyst Oct 2011 – Aug 2013**

**Client: iGate Patni, India**

**Job Duties:**

* Facilitated **requirements elicitation** sessions with business users on eliciting required business rules and logics for predictive data modeling.
* Experienced in Reverse Engineering on **RDBMS**, including **MS Access** and **Teradata** for data analysis.
* Generated **Data Definition Language (DDL) scripts** using **Erwin** and supported DBA in implementing developed data models.
* Analyzed data for **Online Transactional Processing (OLTP)** and **Online Analytical Processing (OLAP)** systems and generated reports using **SAP Business Objects** reporting tool.
* Experienced in **Sybase Power Designer** tool used in designing RDBMS data models.
* Experienced in **Data Quality Assurance** – includes data extracts, data cleansing and prepared ad-hoc analytical reports using **Teradata SQL**.
* Developed **DB Stored Procedures** and Data **ETL Functions**, ensuring low data quality issues on warehouse data.
* Written **Shell scripts** to balance the data between source and target tables after each **ETL load**.
* Tested load performance on databases **in OLTP and OLAP** models.

**Technical Environment:** Agile (RUP), Windows, XML, MS Office Suite, Oracle, Adobe Photoshop, SharePoint 2013, MS Visio.

**EDUCATION:**

**Masters in Computer Science from Northwestern Polytechnic University, Fremont, California, USA 2014**

**Bachelor of Science in Information Technology from Jawaharlal Nehru Technology University, India 2011**